



BRITISH SALT

Tata Chemicals Europe

Natrium House
Winnington Lane
Northwich
Cheshire
CW8 4GW

Dear Customer,

It is getting close to the festive time of year, and Christmas will soon be upon us. This is a busy time of the year for everyone, so in order to help you plan sodium bicarbonate requirements over the Christmas and New Year period I wanted to drop you a line to let you know our order cut off dates, along with our customer service office opening hours.

Sodium Bicarbonate and Soda Ash Orders

The cut-off date for orders required for collection or delivery on or before 23rd December 2021 are:

Packed orders:

- Friday 10th December 2021.

Bulk Orders:

- Friday 17th December 2021.

European and Export orders:

- For all European and Export orders, please liaise with your usual Customer Service contact who will be happy to help you organise these.

Please Note:

Any products with a lead-time will still need to have this applied as per normal, so please remember to check this before placing your order.

We are limited on available loading slots and transport gets booked up very early in December and is limited over the Christmas and New Year period. Please place your orders early to avoid disappointment.

For any requirements that you may have for collection or delivery between Christmas and New Year, please liaise with our Customer Service Team who will work with you and our logistics partner to try and accommodate these.

We will do our best to fulfil any orders we receive outside of these times for you but we can't guarantee this.

TATA CHEMICALS EUROPE LIMITED



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Customer Service office opening hours

December 2021

13 th to 23 rd December 2021:	08:30 am to 17:00pm
24 th December 2021:	08:30 am to 12:30 pm
27 th and 28 th December 2021:	CLOSED
29 th and 30 th December 2021:	08:30 am – 15:00 pm
31 st December 2021:	08:30 am – 14:30 pm

January 2022

Monday 3 rd January 2022:	CLOSED
Tuesday 4 th January 2022:	Operating business as usual.

Contact details:

UK Order Telephone:	01606 724178
UK Order Email:	Bicarborders@tatachemicals.com or
ashorders@tatachemicals.com	

If there is anything that my team or I can help you with in relation to your Christmas and New Year planning, please do get in touch.

On behalf of us all at Tata Chemicals Europe, I would like to take this opportunity to thank you for your continued support and we wish you and your families a very happy Christmas.

Best wishes,

Sarah Mills
Customer Service Team Leader

TATA CHEMICALS EUROPE LIMITED